

# From Lost Assets to Total Accountability

How a multi-site operation eliminated electronic device loss and reclaimed hundreds of hours through intelligent asset management

Across multiple distribution sites, shared electronic devices like scanners are essential to daily operations. But without a secure system in place, devices were frequently misplaced, damaged, or taken out of circulation—generating high replacement costs, wasted time, and constant frustration for supervisors and employees.

## The Challenges

### Manual, unsecured processes

Devices were stored on shelves or in manual cabinets, making it easy for items to be misplaced, stowed in employee lockers, or taken home by mistake.

### No user accountability

Supervisors were responsible for tracking assets, while individual users had little ownership over returns or proper handling.

### Inconsistent equipment availability

Equipment was shared without clear accountability, making it difficult to ensure the right tools were available when needed. Battery-powered devices like scanners and drills were often uncharged, causing delays and downtime.



## The Tipping Point

### Treating Devices Like Critical Assets

The customer needed a way to manage electronic devices with the same discipline as inventory—tracking every withdrawal and return, enforcing usage rules, and ensuring devices were always available when needed.

## The SupplyPoint Solution

SupplyPoint implemented its **Intelligent Locker Solution** to securely manage shared electronic assets across multiple distribution sites. Scanners and other high-value devices were placed in controlled lockers, where users authenticate to check items in and out and every transaction is automatically tracked. Built-in access rules and real-time visibility created immediate accountability and dramatically reduced device loss—without adding administrative work.



## Results That Matter



Zero lost or damaged scanners since implementation



Significant cost avoidance, previously costing \$250,000+ annually



Audit time reduced from hours to minutes



Right-sized device inventory across facilities

**The system paid for itself in months—and continues to deliver value.**

**Control your assets—without adding complexity.**

See how SupplyPoint can help you protect critical equipment across your operation.