WebSync Information

What is WebSync?

WebSync is a cloud based platform and service that allows you to manage your SupplyPoint vending machines from anywhere in the world, through a convenient web interface. With WebSync you can view and edit data for a SupplyPoint vending machine as well as create and run new and existing reports and setup automated tasks for the vending machine.

Why WebSync?

To provide distributors and customers a simple and easy way to operate and manage their SupplyPoint vending machines. SupplyPoint WebSync benefits stakeholders throughout the supply chain, increasing productivity and reducing costs.

What are the benefits?

Inventory data anytime, anywhere

Two-way synchronization

No local software to install

Multi-tiered access

Supplemental backups

Scheduled orders & reports from one central location
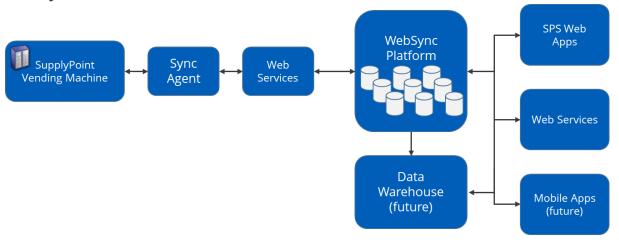
Disaster Recovery

How does it work?

The SupplyPoint vending machine simply needs to subscribe to the WebSync platform via the websync agent that runs on the vending machine PC. The agent will synchronize the vending data with the SupplyPoint WebSync platform every 10 minutes. Billing can be done monthly or annually. The service can also be quickly disabled from the platform by the SupplyPoint team at any time if necessary. Below are additional details.

- ▶ Data access can be controlled via user groups, customer groups, customers, and customer status
- ▶ Access to customer databases managed at sync site level, making for a much easier access control policy
- ▶ Force sync for immediate change propagation
- ▶ Data is structured to accommodate broad and granular access
- ▶ We only provide data access via our web applications that are secured with SSL

- ▶ Customer databases are currently backed up every 12 hours and kept available for a minimum of 30 days
- ▶ Platform is audited and complies with SSAE16 SOC2

WebSync Data Flow

SupplyPoint Vending Machine ⟷ Sync Agent ⟷ Web Services ⟷ WebSync Platform → SPS Web Apps / Web Services / Mobile Apps (future)

WebSync Platform → Data Warehouse (future) ← Mobile Apps (future)

IT Requirements

- ▶ The following domains must be accessible at an end-user location for WebSync
  - ▶ *.spssync.net
  - ▶ *.supplypointsystems.net
- ▶ The following IP block is for the above domains and may need to be whitelisted
  - ▶ North America: 192.188.95.1/24 (192.188.95.0 – 192.188.95.254)
  - ▶ Europe: 213.95.130-209 – 213.95.130.222
  - ▶ The whole IP range must be accessible
- ▶ All traffic is over https